No Scroll Bar

Description of problem – missing scroll bar in Grade Center

Solution to problem – change operating system settings

For Windows XP:

1. Right click on desktop
2. Go to properties
3. Go to Appearance tab
4. Click the Advanced button
5. Click dropdown menu and select “scroll bar”
6. Size should be set to something under 20 (17 is the usual default setting, decrease this number until scroll bar appears)
7. Apply changes
8. Go back to Firefox and reload the Grade Center

For Windows 7:

1. Right click on desktop
2. Click Personalize
3. Click Window Color
4. Click Advanced Appearance Settings
5. Click dropdown menu and select “scroll bar”
6. Size should be set to something under 20 (17 is the usual default setting, decrease this number until scroll bar appears)
7. Apply changes
8. Go back to Firefox and reload the Grade Center