Hello, I'm Toni Knott, coordinator of the Learning Assistance Center (or LAC), the Tutor Program, and Online Tutoring. All three programs provide services free of charge to SCC students. I hope you'll enjoy learning more about them during this presentation.

A lot of students don't realize that there are two LACs, one on the Jackson Campus and another on the Macon Campus. The latter is managed on a part-time basis by Norrie Meus. Both centers are open until 6 p.m., Monday through Thursday, during regular semesters; notice that they close at noon on Fridays. Summer hours vary, according to enrollment. Assistance with writing and math is popular and thus is available during most operating hours. Support for other subjects, such as sciences and computers, is available at certain times. Therefore, an assistance-by-subject schedule is created each semester/summer and posted on campus bulletin boards and at the LAC online site. Even though we have plenty of resources, it's always good to bring your own.

The mission of the LAC is to foster the development of critical-thinking skills and positive attitudes that enable students to become successful, lifelong learners. Toward that end, drop-in, skills-based assistance is given—also to limit waiting time. You are invited to study and
complete homework in the center; this way, if questions come up, they’ll be answered quickly!

If your schedule does not permit a visit to the LAC during operating hours, use “Online Tutoring,” which is available through Blackboard. [SLIDE 6: BLACKBOARD MENU] Each SCC student is given 240 minutes per semester. The majority of individuals prefer to send their essays for review; each submission “costs” 42 minutes. Again, math support is popular and, therefore, is provided “live,” via whiteboard, 24 hours a day, 7 days a week. [SLIDE 7 ONLINE TUTORING WEB PAGE] Visit the Web page for more information.

If you feel that you need more than the drop-in assistance provided in the LAC, then two weeks after the fall and spring semesters begin, you may apply for a tutor. [SLIDE 8: TUTOR PROGRAM ACTION SHOTS] Usually, meetings last an hour and occur two or three times a week, when your schedule allows. Remember that this service is free, as well. [SLIDE 9: TUTOR PROGRAM SUPERVISOR CONTACT INFO] A hard-copy application is available in the Jackson LAC or in the Tutor Program office (Room 101 on the upper level of Oaks) [SLIDE 10: OAKS PHOTO] and in Student Support Services (ground floor, Oaks), as well as in the Macon LAC [SLIDE 1: GROVES CENTER PHOTO] (Room 230 on the upper level of the Groves Center Building). Also, the application is available online. [SLIDE 12: TUTOR PROGRAM WEB PAGE]
Did you know that the LACs also proctor exams? [SLIDE 13: JACKSON TESTING ROOM] If you’re taking an online or a hybrid class, your instructor might require you to test in the LAC. Also, if you miss an exam in a traditional classroom, we likely will proctor it for you. A photo I.D. is required for testing, so be sure to bring it along with any materials allowed, such as a calculator. On a related note, don’t forget that you’ll need your username and password for online testing! [SLIDE 14: POSTER IN TESTING ROOM] Cell phones and other personal belongings are placed in lockers, and testing is monitored by security camera, as well as by Consultants.

[SLIDE 15: CONTACT INFORMATION] We look forward to assisting you in the near future. Our goal is for everyone to develop and keep a positive attitude toward learning and, thus, experience success while working toward and in your chosen career!